

NEW RESIDENT SURVEY

Name: _____

Address : _____ Phone : _____
(Optional)

Community you currently live at: _____

Date moved in: _____

Excellent Satisfactory Poor

Was the Site Manager helpful and informative during the application process?

Comments:

Was the Site Manager courteous and friendly?

Excellent Satisfactory Poor

Comments:

Were all of your lease papers ready and explained to your satisfaction?

Excellent Satisfactory Poor

Comments:

How would you rate overall experience at the Community?

Excellent Satisfactory Poor

Comments:

Did the Site Manager go with you to your apartment to make sure your keys worked?

Excellent Satisfactory Poor

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Comments:

Did the Site Manager do the initial move in inspection with you?

Excellent Satisfactory Poor

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Comments:

Did you receive a Welcome Packet with copies of your lease and various coupons?

Excellent Satisfactory Poor

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Comments:

Were there Welcome Gifts (soda, area business coupons, etc.) in your apartments the day of move in?

Excellent Satisfactory Poor

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Comments:

Was your apartment clean and fresh at move in?

Excellent Satisfactory Poor

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Comments:

Did you have any maintenance issues when you moved in that were not addressed?

Do you have any suggestions for our Development Team for changes on our future communities?

If you could rate your move in experience, how would you rate it? (Check one)

Excellent

Satisfactory

Poor

If poor, please tell us why: _____

Thank you in advance for your time in filling out this questionnaire to help better serve you.

Your comments are greatly appreciated,

Guardian Management