

# RENEWAL SURVEY

Name: \_\_\_\_\_

Address : \_\_\_\_\_

Community you currently live at:

Renewal Date:

**Has the Manager been courteous & friendly?**

Excellent	Satisfactory	Poor
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Comments:**

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**Has the Manager handled your questions and any issues you may have in a timely and fair manner?**

Excellent	Satisfactory	Poor
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Comments:**

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**How would you rate your renewal process?**

Excellent	Satisfactory	Poor
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Comments:**

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**How would you rate overall experience at the Community?**

Excellent	Satisfactory	Poor
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Comments:**

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**Has your maintenance personnel been courteous & friendly?**

Excellent	Satisfactory	Poor
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Comments:**

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**Have your maintenance issues been handled in a timely manner?**

Excellent   Satisfactory   Poor

**Comments:**

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**Have your maintenance issues been handled to your satisfaction?**

Excellent   Satisfactory   Poor

**Comments:**

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**Would you refer a friend or family member to our community?**

\_\_\_ Yes

\_\_\_ No, because \_\_\_\_\_

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**What suggestions would you have to help us better serve you?**

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**Do you have any suggestions for our Development Team for changes on our future communities?**

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**Thank you,**

**Guardian Management, LLC**